



## **WVRXCAM1 & WVRXCAMTC Troubleshooting Guide**

### **No image on screen - “No Signal” displayed on monitor (continual)**

- Verify monitor is on correct camera input.
- Verify power at receiver box.
- Verify circuit that supplies power for camera is ON (ex. running lights).
- Verify 2-pin power harness is securely connected to camera.
- Verify circuit has at least +10V or greater to Red wire.
- Confirm Ground on Black wire.
- Verify antenna is tight and aligned vertically.
- Try manually pairing the system. See Pairing Process in owner’s manual for instructions.
- Under certain conditions, if the camera has been subjected to **ESD** (electrostatic discharge), the system will lose pairing and “No Signal” will be displayed on the monitor for 15-20 seconds. The system will automatically re-pair the camera and monitor and return to normal operation after 15-20 seconds.

### **No audio**

- Verify volume setting.
- Verify camera power circuit has at least +10V or greater to Red wire

### **Intermittent reception**

- Receiver should be placed away from the roof line of the tow vehicle as this places the antenna in an “RF shadow”, relocate if necessary.
- Verify antenna is tight and aligned vertically.

### **Interference experienced while in use**

- Under certain conditions, it may be possible to encounter brief periods of interference during operation. This is a possibility with all 2.4GHz products. If interference persists, look for the source of interference and turn it off.