
How can I tell that I have power to my dock?

Power indicators vary by docking station, so please refer to your docking station owner's manual for this information. Also, you can check the charge indicator on the computer. If there is no power to the dock, you will not charge the computer.

How would I know am using the correct port of my serial ports?

Serial port (Com Port) assignment will vary according to docking station type, computer and configuration.

What type of connection do I need to connect my external antenna?

For all Panasonic and Dell models, antennas use TNC connectors. For General Dynamics, one antenna is TNC and one antenna is SMA.

Can I dock a single antenna computer on a dual antenna dock (or vice versa)?

No, the interface connectors are physically different and not compatible.

What is the difference between Premium and Standard Mount Packages?

The main difference between the Standard and Premium Passenger Side Mount Packages is improved motion and stability. The Premium Packages offer a side support with an even sturdier mount than the Standard Packages. The upgraded motion device allows for positive locking rotation control and slide-in-and-out positioning of the computer. The upgraded pole allows for on-the-go height adjustment via a conveniently located handle.