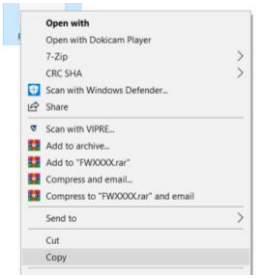
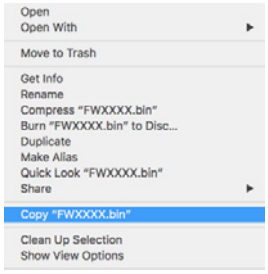
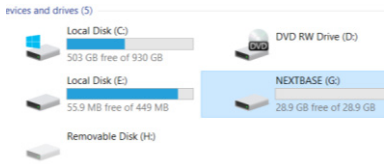
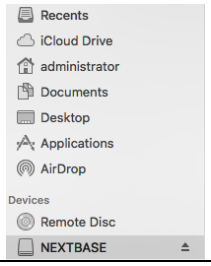
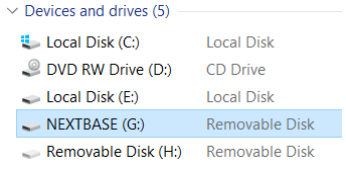
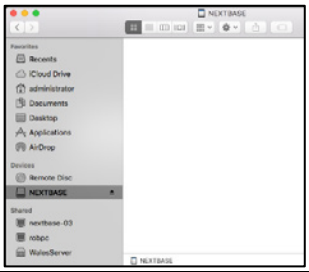
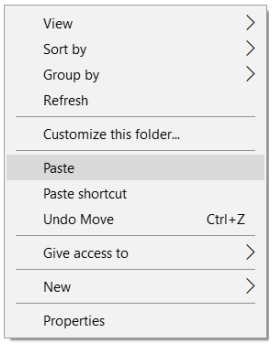
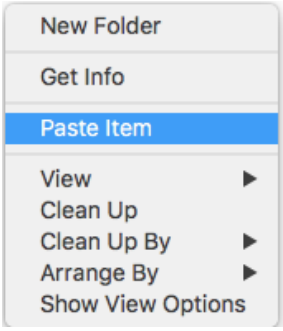
Firmware Update Guide Instructions 422GW

The following upgrade guide is in relation to updating the firmware by copying an update file to the SD card via the supplied USB cable. Our Dash Cams can also be updated via our My Nextbase Connect ® mobile app (Wi-Fi cameras only) and My Nextbase Player ® (NBDVR222 and above).

	Windows	Mac
1. Download the latest version of firmware for the NBDVR422GW via the Support & Downloads page for your Dash Cam.		
2. The firmware update will be saved to your PC as a file called 'NBDVR422GWA-RXX.X.zip' (where XX.X denotes the version number). This will usually be located within the downloads folder on your computer.	NBDVR422GWA-R14.8.zip	NBDVR422GWA-R14.8 2 items
3. Double click on the downloaded zip file to display the files that it contains. You should find two files, FW422GWA.bin and LD422GWA.bin. NOTE: You won't be able to open these files on your PC.	FWXXXX.bin	FWXXXX.bin
4. Click and hold the mouse button and drag a box around both files to select them, then Right click (CTRL & click if using a mac) on the bin files inside the zip file and select the option that says 'Copy'		
5. Go to page 4 of the Dash Cams Setup Menu and you will see an option to format the SD card. Tap this option.		

6. Plug the Dash Cam into your PC using the supplied USB cable and tap the option 'Firmware Update'.		
7. The Dash Cam should then appear as a storage device called 'NEXTBASE' within File Explorer (Windows) or Finder (Mac).		
8. Click on your SD card as it appears within File Explorer/ Finder to view the contents of the card.		
9. Once the contents of the card are displayed, right click in the white space and select the option that says 'Paste'. This will copy the files from your downloaded zip file and place them onto the SD card where they can be read by the Dash Cam.		
10. Please ensure that the bin files are not renamed in anyway, the update will fail if the file appears as FW422GWA(1).bin for example.		
11. Once you have copied 'FW422GWA.bin' and 'LD422GWA.bin' to the Dash Cam you can now unplug the Dash Cam from your PC. It will shut down and you will see the Nextbase logo.		
12. After the Dash Cam has shut down completely, plug it back into your PC and the update should begin automatically.		

13. After the update has installed your Dash Cam will restart and display the PC Connection Screen. Tap the 'Power On' option to continue.		
14. Tap the Menu button and then tap 'Setup' to open the Setup Menu, Swipe across to page 4 you will see 'System Info'. Tap 'System Info' and the firmware version installed on your Dash Cam will be displayed.		